

We Build, Accelerate and Manage

Intelligent SaaS

Great
Place
To
Work.

Best Workplaces™

IT & IT-BPM

INDIA

2018

HashedIn

About HashedIn

Founded in 2010 with the vision to help businesses by creating Intelligent SaaS Products and Platforms.

In 8+ years, we have built, transformed and launched 150+ products for customers in US and APAC like



Mahindra

Honeywell

Presence across the globe in United States, Canada, Australia, Thailand, and India



420+

EXPERIENCED ENGINEERS

40%

FASTER & EFFICIENT

150+

NEW AGE PRODUCTS

70%

BUSINESS FROM REPEAT
CUSTOMERS

90+

AWS CERTIFIED ENGINEERS

80+

HEROKU ENGINEERS

40+

REDIS ENGINEERS

20+

UI/UX DESIGNERS

Technology components of Intelligent SaaS



CLOUD

Cloud native applications made and are for cloud. Anytime anywhere access with role specific workflows



MULTI-TENANT

Server interacting with multiple requests from different systems having different authorizations



MICROSERVICES

'API first' model where launch and/or integrate new features with minimal impact on existing product



CONTAINERIZATION

Mitigate technological challenges in development and installation of applications



DATA ENGINEERING

Data pipelines, Warehousing, Lake formation, ETL and ELT setups

HashedIn Offerings for Intelligent SaaS



UX DESIGN & UI DEVELOPMENT

Intuitive and rich experience focused on end user, developed with the latest technologies



MACHINE LEARNING & AI

Self learning and reliant software for minimal human interaction. Smart Platforms for Technology enabled Decision Making



INTEGRATIONS

Seamlessly fit into existing portfolio of systems



ANALYTICS

Reports, Dashboards and Insights for decision support



DEVOPS

Infrastructure and testing Automation, CI/CD Pipeline setup, Cloud Migration

SaaSification Our Value Proposition



BUILD

LAUNCH - Ideate, Prototype and Launch a minimum viable product to test the market



TRANSFORM

Migrate to SaaS leveraging benefits of Cloud, DevOps, Modularity, APIs first, modern UI and UX



ACCELERATE

Put your SaaS on a high growth trajectory making it ready to scale with amazing UX, easy to integrate APIs and containerization



MANAGE

Improve your bottom line by having an End-to-End team for Bug fixes, Features enhancements and Automation. Use this bottom line to invest in Product Innovation

Old school of thought



Disconnected systems with integration, authorization and reporting challenges



Automation of **manual workflows**



Development and Operations **working in silos** with manual intervention



Data points of a single entity lying across the departments in different systems

Smart Platforms of today



Customer centric system having **intuitive User Experience** equipped with AI



Intelligent automated systems powered by Artificial Intelligence and Machine learning



Continuous integration and deployment through automation tools and Operations. Better code quality and fewer failures



Single Source of Truth across the organization accessible to all with Analytics solutions for better decision making

HashedIn Way



USER EXPERIENCE DESIGN PROCESS

HUX.



USER EXPERIENCE BREADTH



TECHNICAL CAPABILITIES



TECHNICAL BREADTH



STRATEGIC PARTNERSHIPS



PARTNER IN SOFTWARE DEVELOPMENT JOURNEY

HUX.

HashedIn User Experience

We have built a name for ourselves in providing UX, visual design & branding services for Web, Mobile and various platforms focusing on simplicity and innovation. We aim at achieving inclusiveness by & in design.



HUX. | OUR OFFERINGS

 User Experience Design

 User Interface Design

 Responsive Web Design

 Dashboards & Analytics

 Inclusive Design (Accessibility)

Our Design Process



ECOSYSTEM RESEARCH

Define goals of the redesign, define users, motivations and business goals



IDEATION

Analyze the content of the application, match that with the business goals and re-define the right user experience



DESIGNING

Explore design patterns and ways to visually represent the information. Sketching, wireframing, moodboards & style guides



USABILITY & EFFICIENCY

Validate the ideas, get feedback from users and or from stakeholders and quickly iterate to improve and align results



ACCESSIBILITY TESTING

Validate the UI against WCAG principles & Section 508/VPAT & render accessible UI



Info. Architecture



Functionality



Interaction & Visual

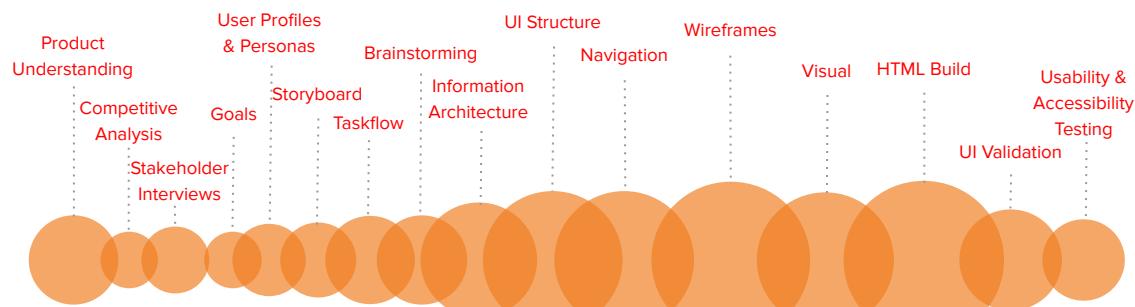


Content Strategy



Typography

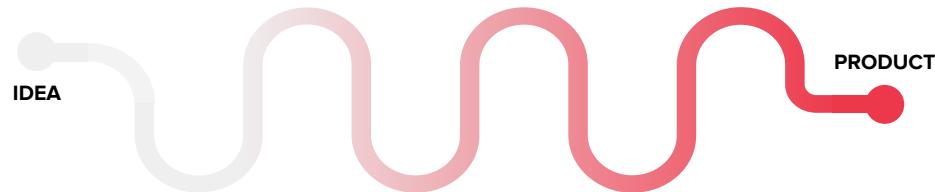
User Experience Design Breadth





WHAT

are we really
good at ?

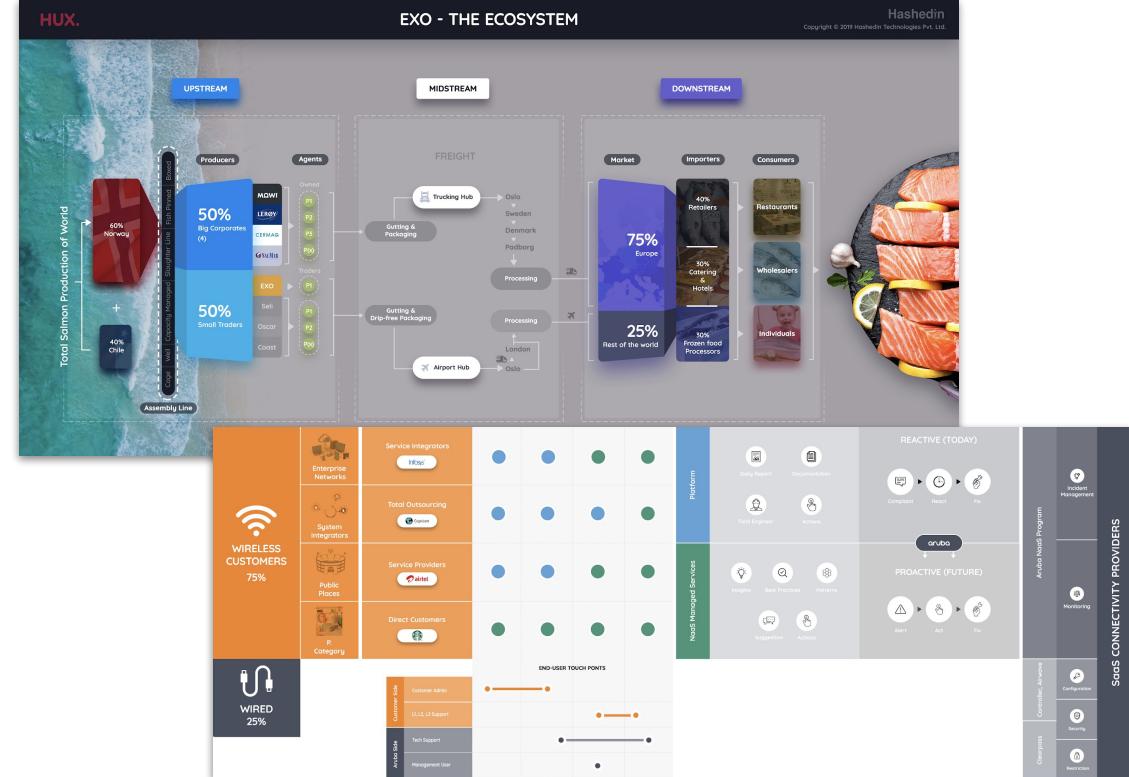


Collaborative Wayfinding

A technique to attain organisation's product UX maturity

SET STAGE

Product Goals
User Ecosystem

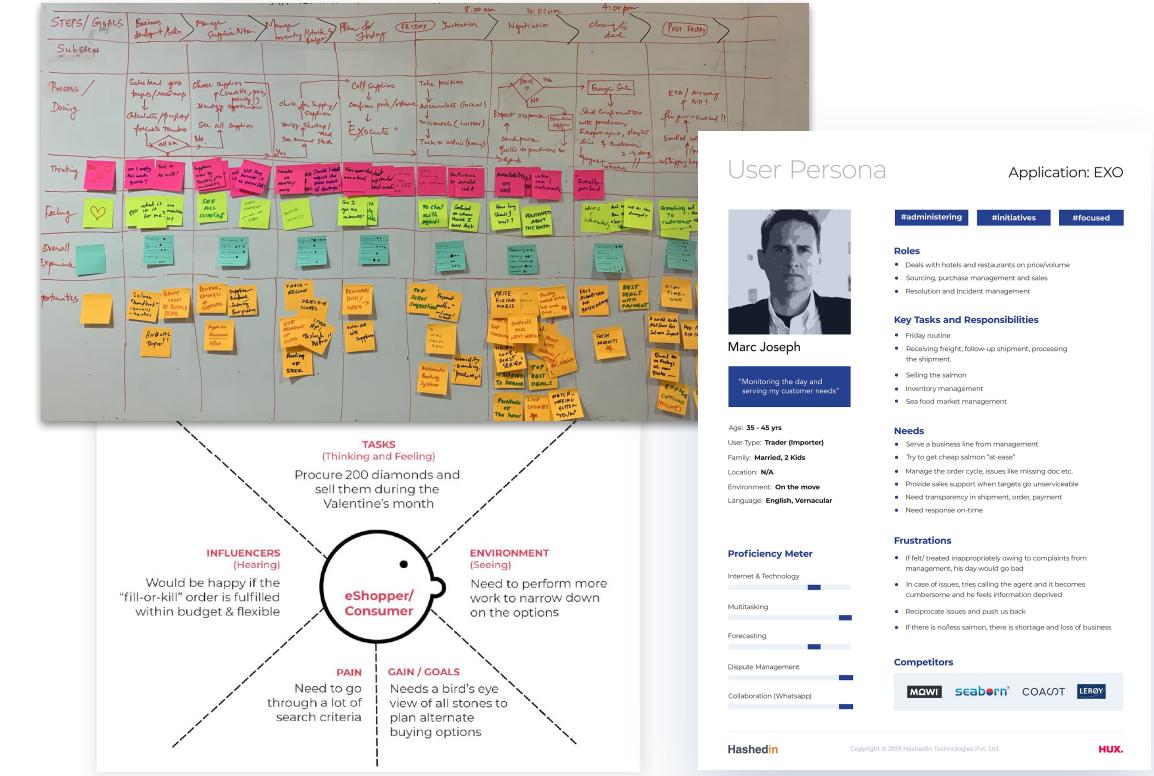


EMPATHIZE

Personas

Customer Journeys

Empathy Map



DEFINE

Competitor Study
Problem Statement
UX Vision

TOP COMPETITORS

James Allen®

BLUE NILE

jet

GILT

JCPenney

overstock.com®

“ CREATE A USER EXPERIENCE BETTER THAN THAT OFFERED BY THE ABOVE LARGEST US RETAILERS.

- The Stakeholder

PROBLEM AREAS

| | | |
|--------------------------------|-------------------------------------|---------------------------------|
| | | |
| INEFFECTIVE SEARCH EXPERIENCE | LESS AFFORDANCE TO FREQUENT ACTIONS | OVERWHELMING DATA |
| | | |
| IRRELEVANCE TO PERSONA & USAGE | NAVIGATION & HIERARCHY | INABILITY TO ADAPT TO VIEWPORTS |

Overall Experience Factors

1. Transparency

2. Efficiency

3. Error Prevention

4. Responsiveness

5. Convenience & Ease of use

between importer & producer

between importer & user J today it is great

Ocea

IDEATE

Design Goals

Design Philosophy

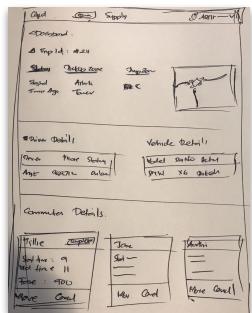
Paper Sketches

Wireframing

Prototypes

“ Against the user emotions plotted on the empathy map, the current system scores low on the following design aspects

| | |
|--|--|
|  Too many options to perform search |  Superfluous usage of the UI element text-fields for range selections |
|  No defaults & first time experience |  Dumping of miscellaneous criteria into "Advanced Search" |
|  UI irrelevance to target persona |  Unobtrusive placement of important features like "Saved Searches" |
|  Cluttered list of search criteria |  Overwhelming data points shown on the search results |
|  Usage-insensitive arrangement of search criteria |  Unnecessary page refresh reducing the efficiency of the power user |



DESIGN PHILOSOPHY

-  INEFFECTIVE SEARCH EXPERIENCE >>
 MORE FILTERING & LESS SEARCHING
-  LESS AFFORDANCE TO FREQUENT ACTIONS >>
 PROMINENCE TO SAVED SEARCHES
-  OVERWHELMING DATA >>
 SHOW INSIGHTS AND NOT THE DATA
-  IRRELEVANCE TO PERSONA & USAGE >>
 DISPLAY BASIC INFORMATION FIRST
-  NAVIGATION & HIERARCHY ISSUES >>
 PROGRESSIVE DISCLOSURE
-  INABILITY TO ADAPT TO VIEWPORTS >>
 NEW-AGE & RESPONSIVE UI

User & Task Flow
Mocks/Visual
Design ROI &
Rationale
Dev Support

OTHER DESIGN RELATED SERVICES

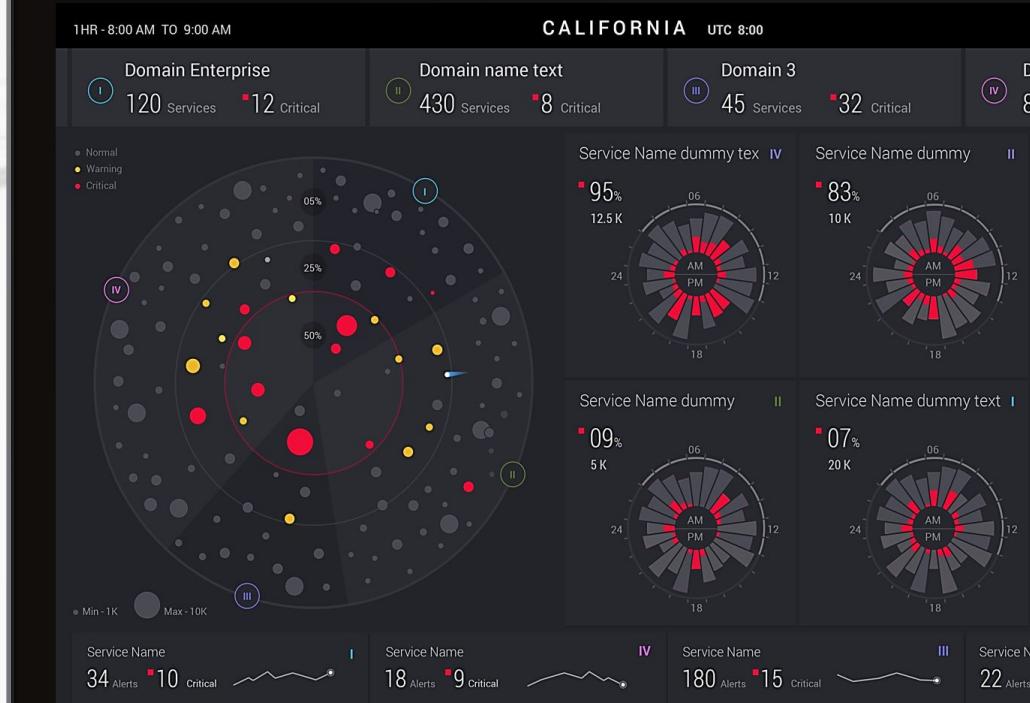
- 1 UX Consulting & Audit
- 2 Usability Assessment
- 3 Accessibility Testing
- 4 Design for Marketing & Collateral
- 5 Explainer Videos & Footage Editing



PORTFOLIO

Performance Monitoring Console

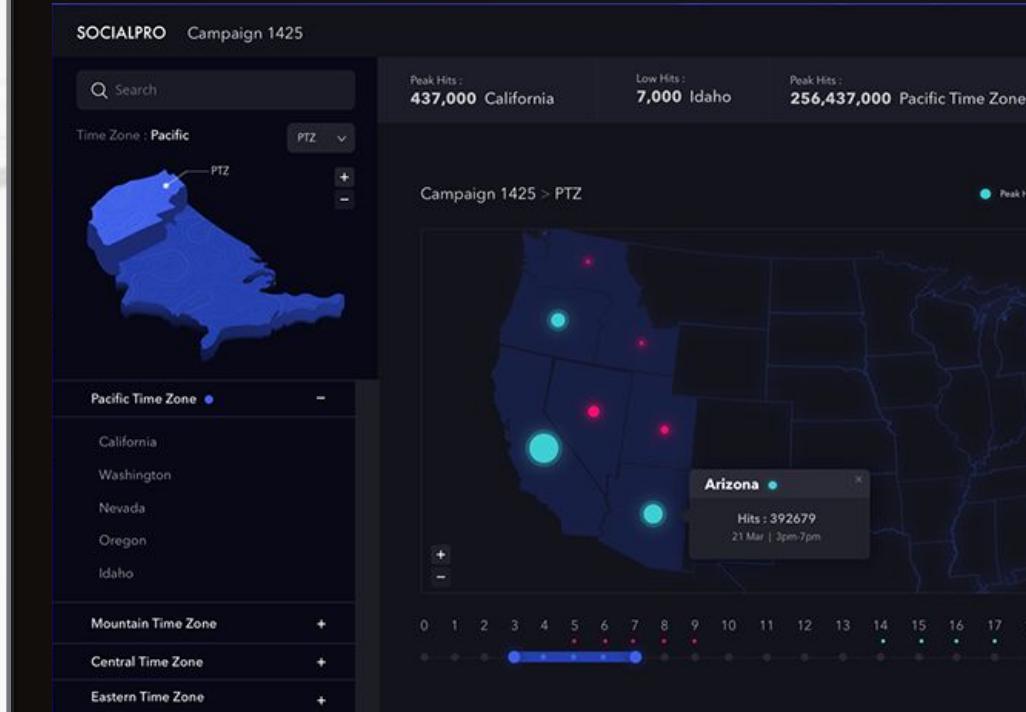
Networks are complex, maintaining service visibility is challenging. To deliver a high quality user experience, you need real-time visibility across network domains, service enablers, and user devices. You need a single, cohesive set of traffic-based analytics, so you can identify problems faster and quickly triage service issues.



MacBook

Social Campaign Mgmt

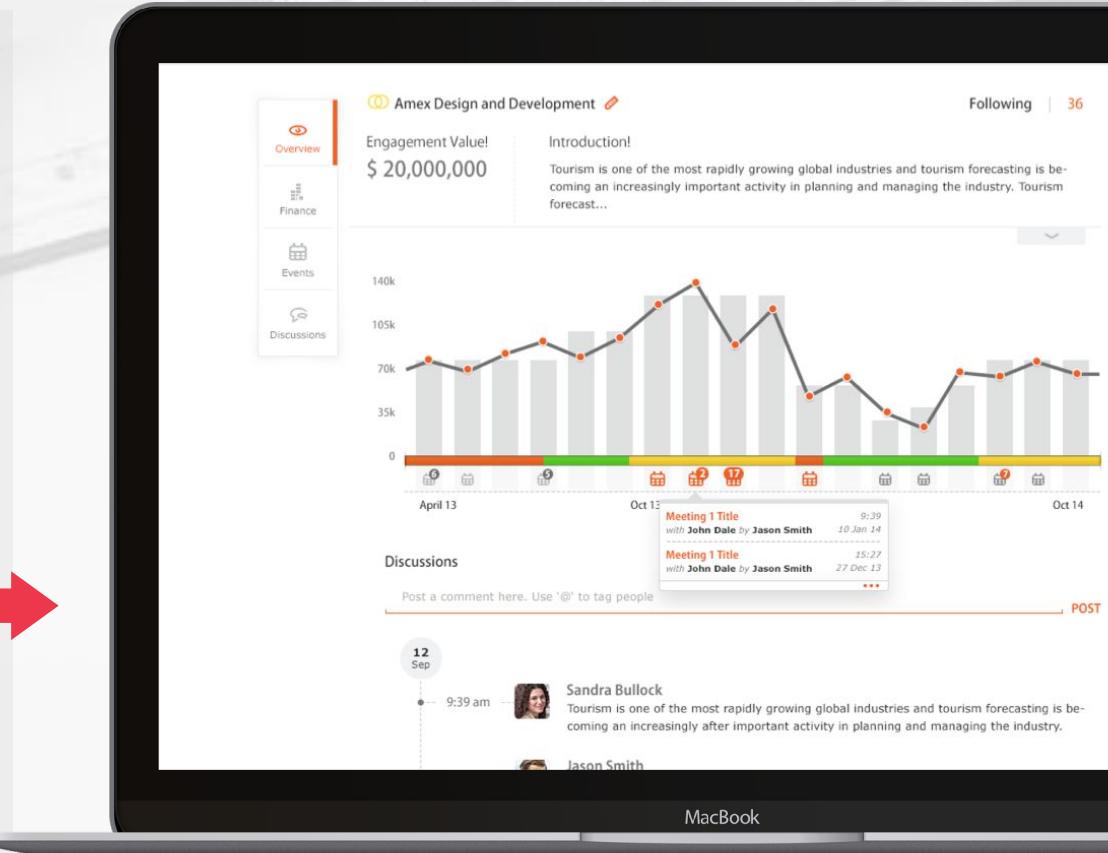
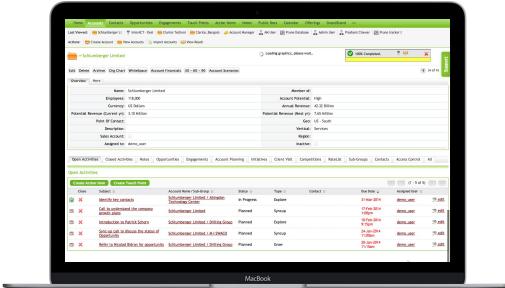
A tool to manage social marketing & campaigns across the time zones of USA. Clean User Interface for Dashboard, Forms and List screens. User-centric views for easy handling of data/insights. Designing scalable UI based on components and portlets.



MacBook

Key Account Management Software

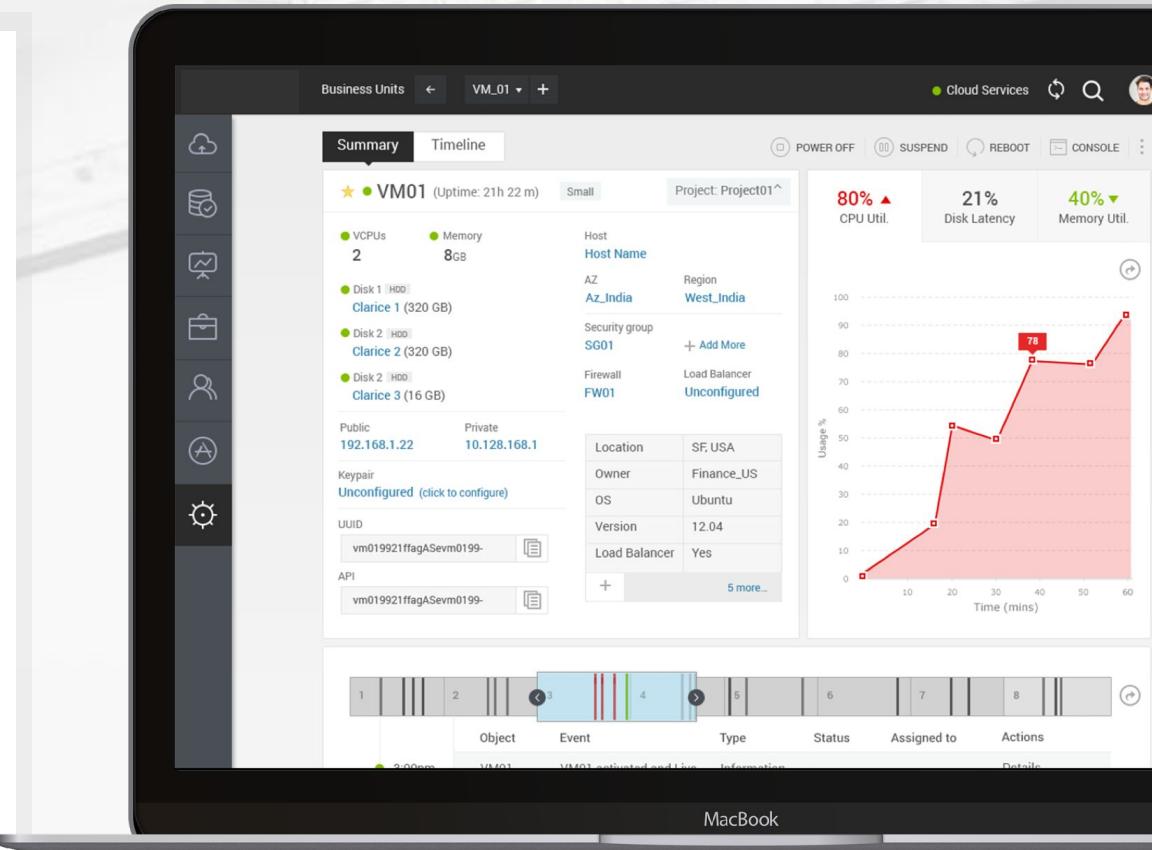
The product offers enhanced visibility of Key Accounts to leadership. Enables Account Managers in better performance and helps institutionalise account mgmt in the enterprise via best practices.



Cloud Infrastructure Management

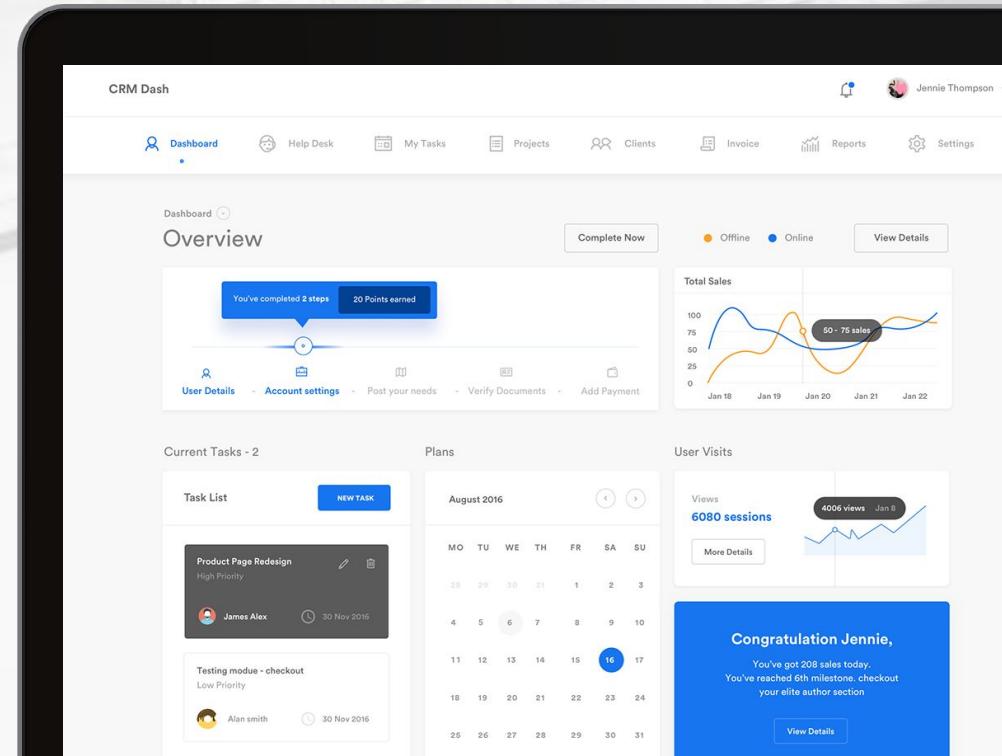
Enables organizations to build and manage private clouds to help solve challenging problems in distributed systems and big data across geos using one integrated system.

It is built using OpenStack, a free and open-source cloud computing software platform. It comes with a lean UX and brings lot of value added features in addition to the out-of-the-box features of OpenStack.



CRM Operations Manager Console

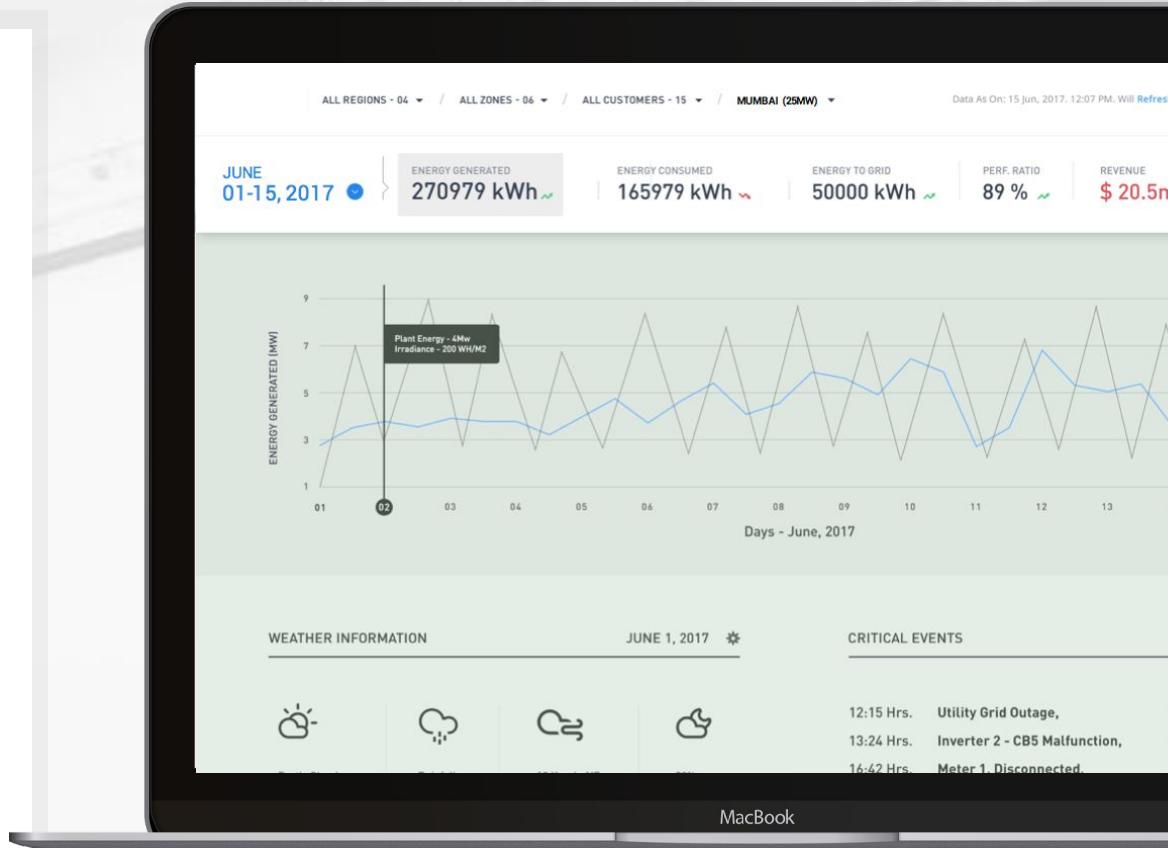
A tool to manage Customer List and their interactions with the business units. Clean User Interface for Dashboard, Forms and List screens. User-centric views for easy handling of data/insights. Designing scalable UI based on components and portlets.



MacBook

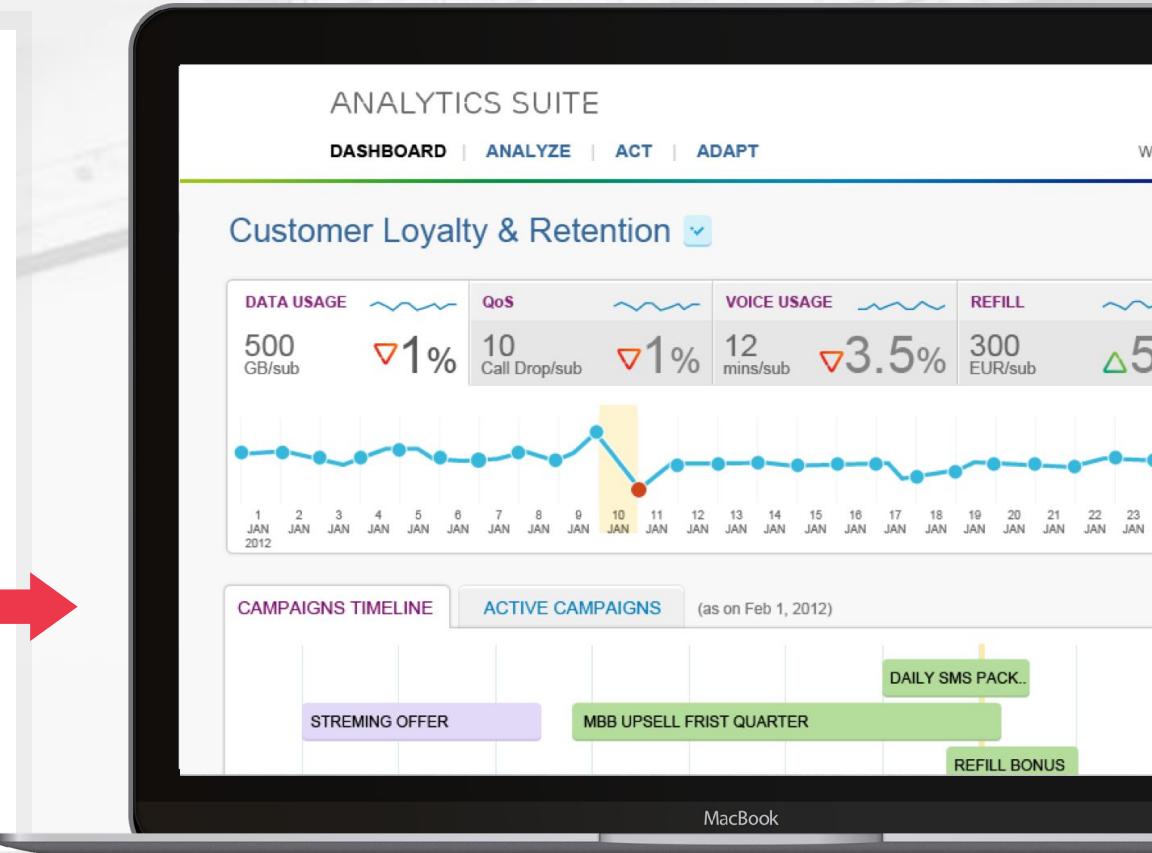
IOT Empowered Energy Mgmt Software

Solar energy plant monitoring and analytics console was designed and developed for offering deep insights about energy generation and revenue from energy utilisation ensuring customers reap max. benefits from existing Solar Plant installations.



Campaign Analytics Suite

Decision Support System for Marketers & Analysts. Analyze service data & drive targeted campaigns to meet key business objectives.



ANALYTICS SUITE

DASHBOARD | ANALYZE | ACT | ADAPT

Customer Loyalty & Retention

| DATA USAGE | QoS | VOICE USAGE | REFILL |
|------------------------------|------------------------------------|---------------------------------|-------------------------------|
| 500 GB/sub ▼ 1% | 10 Call Drop/sub ▼ 1% | 12 mins/sub ▼ 3.5% | 300 EUR/sub ▲ 5% |

1 JAN 2012 2 JAN 3 JAN 4 JAN 5 JAN 6 JAN 7 JAN 8 JAN 9 JAN 10 JAN 11 JAN 12 JAN 13 JAN 14 JAN 15 JAN 16 JAN 17 JAN 18 JAN 19 JAN 20 JAN 21 JAN 22 JAN 23 JAN

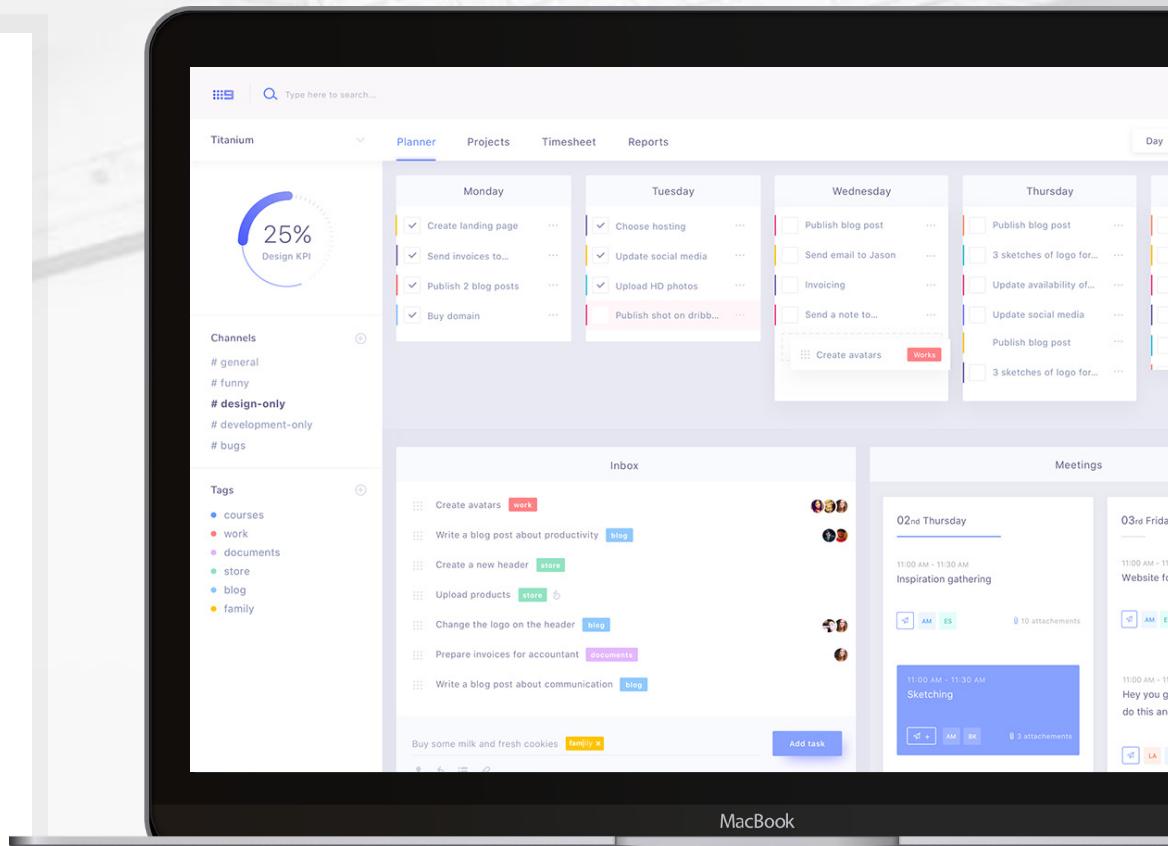
CAMPAIGNS TIMELINE

ACTIVE CAMPAIGNS (as on Feb 1, 2012)

- STREAMING OFFER
- MBB UPSELL FIRST QUARTER
- DAILY SMS PACK...
- REFILL BONUS

Task Management Tool

A tool to manage tasks and invoices for various projects across clients. Clean User Interface for Dashboard, Forms and List screens. User-centric views for easy handling of data/insights. Designing scalable UI based on components and portlets.



CONTACT US

HUX.

[ux\[hashedin\].com](http://ux[hashedin].com)

[www.behance.net\[hashedin\]](http://www.behance.net[hashedin])



REACH US @

[contact\[hashedin\].com](mailto:contact[hashedin].com)

[www\[hashedin\].com](http://www[hashedin].com)



OUR PHONES

+1 669-253-9011

+91 937-994-8294

+60 12 330 0607

+61 468341515



UNITED STATES

2445, Augustine Drive, Suite 150, Santa Clara, CA 95054, USA

INDIA

#459, 17th Cross, HSR Layout, Bangalore, KA, 560102, INDIA

MALAYSIA

Cube 1, 3-16-M, Jalan 14/155B, Aked Esplanad, Bukit, Jalil, 57000 Kuala Lumpur, Malaysia

AUSTRALIA

74, Lovegrove Drive, Quakers Hill, NSW, Australia, 2763

Appendix

HashedIn

Our Awards



Best Workplaces



Winner 2018



10 Most Valuable Digital Transformation Companies in 2019



10 Most Promising SaaS Solution Provider Companies 2018



HashedIn Winning Culture
- 5 Tips for SMBs



Top 10 Cloud Company to lookout in 2018

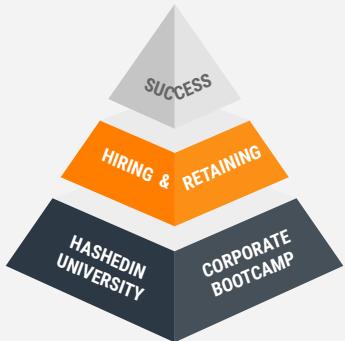
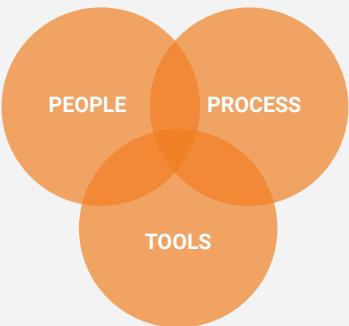


Finalist - 2017



Finalist - 2017 & 2018

Our Key Success Levers



Our Process



STEERING COMMITTEE

Freeze requirements, Define deliverables and ensure project is progressing as per plan and timelines decided



ENGAGEMENT MODEL

Agile Squad-as-a-Service, Dedicated Project Manager. Project team biweekly demos and regular scrums



PROJECT TEAM

Requirements Documentation, Architecture Setup, User Experience design and development, Module development, Training, User Acceptance testing and Bug fixes



RECRUITMENT

Talent acquisition and continuous training through hackathons & knowledge sessions. Other Upskilling initiatives & Employee engagement activities

HASHEDIN UNIVERSITY

Employees undergo stressful training. Students mentored by senior leaders within and outside organization. Program organized across tracks like AI, ML, etc

Trusted by Great Companies



NUTANIX



COHESITY



Honeywell



ATLASSIAN



RAVI PADAKI - CTO, Mahindra Trringo

HashedIn team is a pleasure to work with. They demonstrated strong commitment towards the success of our project and pulled all stops to align with our time to market needs. Trringo wanted to work with a vendor who understood product development vs building custom solutions. Obviously this meant a lot of agility, iterations and collaboration, which they understood really well.



HARDIK DEDHIA - CEO, Ascent Health

HashedIn has been a valuable partner in creating winning software solutions for us. The team has significant expertise in the field. They have helped us manage workflow complexities, transform Django pages to Angular pages and develop intelligent UI. They were on top of every task and have delivered excellent support throughout the process.



ANDY PLATTER - VP Engineering, Buzztime

HashedIn played an instrumental role in modernizing our API platform, new API platform not only enabled access to food menus across 40K tablets deployed in our customer's venues, but has also reduced third-party calls by 83%.

Our Products



Meeting Assistant, User centric revenue model, 2500 registered users. Organizations using Accenture, Citrix, IBM & Dell.



Acquired by Redis Labs

Redis Memory Optimizer, Use case centric revenue model 3000 registered users. Enterprise Customers include Aditya Birla Group. Free version used by Facebook, Alibaba, FlipKart & NSE.



Field Services management, User centric revenue model. Pipeline include several White Consumer Goods companies.

One of the coolest company to work with!



Hashedin

Digital Journey. Accelerated.

 REACH US @

contact@hashedin.com
www.hashedin.com



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We are **one of the 10 Indian IT Services Company** and **only 1 from Bangalore** (Karnataka) to be certified as "Great Place To Work".

