



PROBLEM SOLVING USING DOUBLE DIAMOND STRATEGY

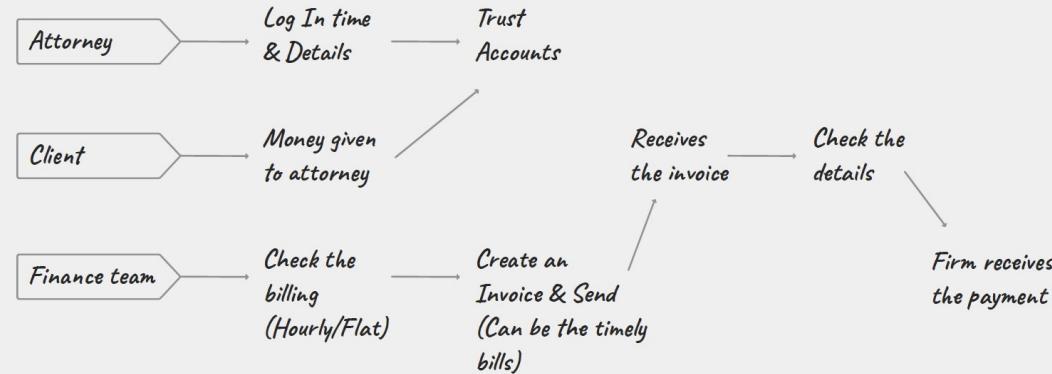


Global Immigration Billing Module

Oct 26, 2020

Problem Statement

From the brainstorming we got the broad spectrum of what are the elements we are dealing with and from the persona we got the primary user we are focusing. But we need to pin point the flow of the process to understand the tasks they are performing on each stages. This simple diagram will help us to represent lots of complexity, your map will show how the users are moving through your platform. At the end we will be able to narrow the broad challenge into a specific target for the sprint.



Persona



About

Qualifications: 3 years experience as legal billing specialist

Work environment: Indoor billing specialist. Working with manual billing system and some of things done with defined process in computer

Equipment: Computer, Printer, phone calls

Works with...

Internal: Works With attorney, secretaries, administrative staff members

External: clients, firm clients

Laura D'souza

legal billing specialist

Main Goals

User-friendly applications
Quick and easy invoicing
Generate descriptive efficient invoice fast, accurate and resolve all billing issues in single application even providing you with state-of-the art security measures to keep your client's information safe from cyber threats.
Expense tracking
Over 30 reporting capabilities
Credit card processing integrations
Managing trust account and visibility of trust funds

Needs

Provide a detailed description of one need the persona is experiencing related to his/her work
Increase profitability
Improve communication with clients
Efficiency in completing complex matters
Not to lose track of billable hours
Manage trust money in separate ledgers under each specific matter

Job Responsibilities

Essentially manage the billing operations of a law firm. This may include invoicing, collecting payments, and running financial reports for review by firm leadership.
Printing of proformas and/or final bills for attorney's review
Researching and answering billing questions from attorneys, secretaries, and clients, as well as inputting and updating invoices in the accounting system, and uploading to the electronic billing system."
Ensuring that monthly invoices are completed on time
Communicating and interacting with attorneys, secretaries, other administrative staff members, and firm clients
Reviewing bills and supporting documentation for accuracy and completeness
Researching client billing questions and concerns
Responding to billing disputes

Pain Points

Time consuming Billing system
Errors in invoice
Description of task missing
Tracking of time and justification of work to client is difficult
Multiple times To-fro process
Missing deadlines
Forget to raise timely invoice
Don't get payment on time
Losing Track of Transactions

“Day in the Life of”

PERSONAS | PARALEGAL | OCT '20

INSZOOM

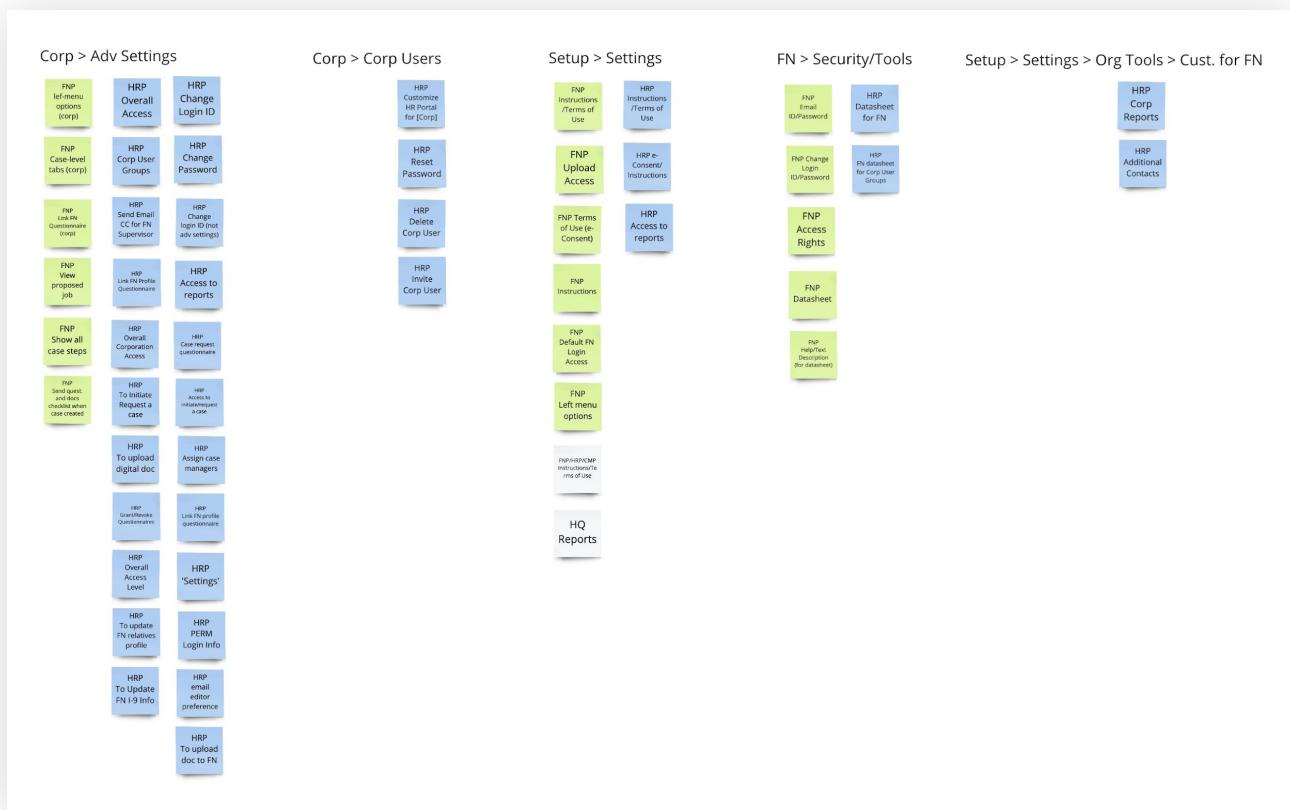
A Day in the Life of Laura (Paralegal)

An immigration paralegal (a.k.a immigration legal assistant) works on immigration law matters under the supervision of licensed attorneys. As they are not licensed, immigration paralegals don't practise law but help in many aspects of immigration law matters, including those involving citizenship and business immigration issues, political asylum, and the securing of travel, work and student visas. They work for the immigration lawyers within the bounds of legal and ethical rules.

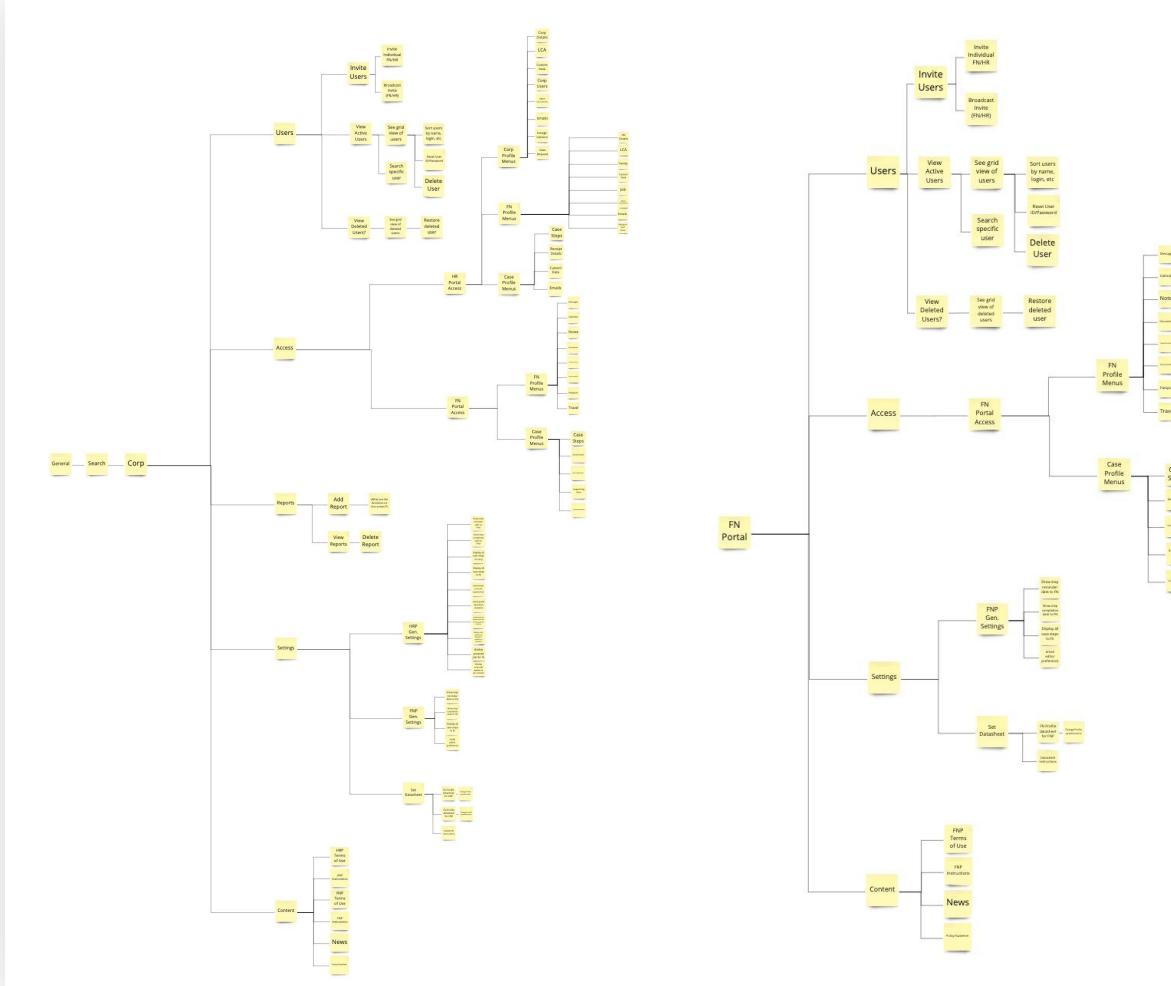
Data Collection & Handling	Scheduling & Follow-up	Maintaining
50%	30%	20%

								
ACTIVITIES	Checking To-Dos	Fixing Appointments	Collecting Data	Handling Data	Handling Files/Packages	Following up	Administering	
	Checks voice messages and emails from clients/ internal departments/ govt agency/ CMS and creates action items	Checks appointments/ reminders and creates schedules for the attorney	Collects information from the client using various tools (Email, INSZoom, etc.)	Prepares data in a specific format, iterates and gets them reviewed by client & attorney. Sends data for client signature	Create and submit the package/ draft for the cases and Government agency. Check FedEx mails	eRequest government for long due items. Send regular updates and RFE updates to client/employer	Performing all maintenance related tasks for the firm	
EXPERIENCES								
 Exploring	Filters items based on urgency	Understands how the day unfolds				Filters pending items based on timelines		
 Capturing	Creates To-Dos	Creates schedules		Updates details on CMS, draft forms		Create RFE/approval letter for the client	Translating documents written in foreign language	
 Analysing								
 Iterating			Follows up with client for pending information	Works on corrections suggested by attorney		Get the letter reviewed by attorney		
 Experimenting								
 Maintaining		Firm Calendar					Maintaining login credentials for various government portal such as DOL, DOS, etc.	
 Manual/Offline					Snail-mail the package	Send instructions how to file DS 160 and how to schedule visa appointment	Organizing and maintaining physical files	
PRIORITIES	1. Client issues 2. Internal email on client cases 2. New Client Info 4. ToDos from govt agency 5. CMS alerts	1. Appointments 2. Court dates 3. Interview dates 4. Consultations				1. Pending longer than the processing time 2. Within 48 hours, update the client/employer on RFE		

Current Product Structure



Current Product IA



Existing UI

The screenshot displays the ZoomBoard Enterprise application interface. The left sidebar, titled 'Enterprise', contains a navigation menu with the following items:

- My ZoomBoard
- Recent Records
- To-Do
- Calendar
- Search
- Prospects
- Corporation
- Client
- Case
- Reports
- Billing (selected)
- Setup

Below the sidebar, the main content area is titled 'Billing' and shows the following sections:

- 1. Invoices and payments**
 - Invoices (selected)
 - Batch Print (Invoices)
 - Update Payment Info
 - Generate Statements
 - Credit/Escrow
- 2. Billing Reports**
 - Favorite Reports
 - Firm Reports
 - Corporation Reports
 - Non Corporation Reports
- 3. Billing Templates**
 - Tax Code List
 - Fee Items List
 - Payment Terms Templates
 - Group/Sections
 - Fee Template
 - Customer Messages
 - Invoice Print Template
 - Invoice Status Template
- 4. Logos**
 - Upload Logo
- 5. Setup**
 - General
 - Hourly Rates

The main content area also includes a 'List Of Invoices' section with a table showing 10 invoices. The table columns are:

Inv No.	Inv Amount	Payer Name	Client Name	Date	Due Date	Due Amount	Payment Status	Void Status
1 Prefix158	\$ 1,130.00	bajaj singh	bajaj singh	Oct 27 2020	Nov 11 2020	\$ 1,130.00	Unpaid/Open	No
2 Prefix157	\$ 0.00			Oct 19 2020	Nov 18 2020	\$ 0.00	Unpaid/Open	No
3 Prefix156	\$ 245.00	Banu fge B	Banu fge B	Oct 12 2020	Oct 13 2020	\$ 245.00	Unpaid/Open	No
4 Prefix155	\$ 1,330.00	Riya sharma	Riya sharma	Oct 8 2020	Oct 9 2020	\$ 1,330.00	Unpaid/Open	No
5 Prefix154	\$ 0.00			Oct 8 2020	Dec 7 2020	\$ 0.00	Unpaid/Open	No
6 Prefix153	\$ 410.00	VA Jim Patel	VA Jim Patel	Sep 15 2020	Oct 30 2020	\$ 290.00	Partially Paid	No
7 Prefix152	\$ 3,300.00	Sebastain Vettel	Sebastain Vettel	Sep 11 2020	Nov 24 2020	\$ 500.00	Unpaid/Open	No
8 Prefix151	\$ 0.00	Dharan A	Dharan A	Sep 3 2020	Oct 3 2020	\$ 0.00	Unpaid/Open	No
9 Prefix150	\$ 6,260.00	Mark Boucher	Mark Boucher	Aug 24 2020	Sep 23 2020	\$ 6,260.00	Unpaid/Open	No
10 Prefix149	\$ 3,750.00	Arya	krishnaKav	Aug 17 2020	Oct 1 2020	\$ 3,750.00	Unpaid/Open	No

At the top right of the main content area, there is a search bar and a 'Support' button. The bottom right corner of the page has a 'Support' button.

Existing UI

The image shows two side-by-side screenshots of a software application interface. The left screenshot is a search interface titled 'Search For Payer' with fields for 'Corporation Name' and 'Last Name'. The right screenshot is the 'Billing' module, showing an 'Invoice Details' page for an invoice from 'Apple, Inc.' to 'Poonam Biradar'.

Search For Payer

Search For Corporation

Corporation Name: Contains

Search For Employee/Client

First Name:
And/OR
Last Name: Contains

Search For Prospective Employee/Client

First Name:
And/OR
Last Name: Contains

Search For Prospective Corporation

Corporation Name: Contains

Billing

You are here: Billing > Invoices > Invoice Details

Invoice#: Prefix159 Payer: @Apple, Inc.

Invoice Details

Invoice		Please Select	Go To Invoice List
To	@Apple, Inc.		
Attn	Poonam Biradar		
Country	India		
Apt/Ste./Fl./Door No.			
Street	442 MK Gandhi Road		
City/Town	Bengaluru	County	
State/Province		Zip/Postal Code	
Email			
Telephone #	912 , 913		
Mobile Number	914		
Fax			
Invoice #	Prefix159		
Invoice Date	Nov 17 2020		
Invoice Amount	\$ 0.00		
Received Amount	\$ 0.00		
Balance Due	\$ 0.00		
Credit/Escrow Amount		\$ 0.00	
Next Amount Due			
Next Due Date	Jan 16 2021		
Pay now	\$ 0.00		
Void	No		
Notes			

Invoice Item Details

ID	Description	Rate	Quantity	Total
No Fee Items found.				

Support

Existing UI

INSZoom.com - Add fees for invoice
global.inszoom.com/CorpAttorney/actg_inv_add_fee_items.aspx?QInvNo=405&QPayeeId=PBYY01553&QParentPage=Overview

Add Items To Invoice# Prefix159 (Payer: @Apple, Inc.)

Fee Template: H-1b
Apply Fee Template
Tax

Fee Template Items

Group	Description	Class	Rate(\$)	Quantity
<input checked="" type="checkbox"/> General Fee Items	Admin Fees	Expense	100.00	1
<input checked="" type="checkbox"/> General Fee Items	Consultation Fee	Income	20.00	1
<input checked="" type="checkbox"/> General Fee Items	Filing fee	Expense	1250.00	1
<input checked="" type="checkbox"/> General Fee Items	Lawyer Fee	Expense	100.00	10
<input checked="" type="checkbox"/> General Fee Items	Paper work	Income	150.00	1

INSZOOM.com - Invoice payment plan details
global.inszoom.com/CorpAttorney/actg_inv_payment_plan_details.aspx?enc=r09yoPHuUTuDqSA...

Invoice Payment Plan Details

Current Payment Plan			Due As Of Today: \$ 0.00
	Due Date mm/dd/yyyy	Due Amount	Total due after payment on due date
1	11/1/2020 <input type="button" value="mm/dd/yyyy"/>	\$ 500.00	\$ 830.00
2	11/2/2020 <input type="button" value="mm/dd/yyyy"/>	\$ 500.00	\$ 330.00
3	11/3/2020 <input type="button" value="mm/dd/yyyy"/>	\$ 330.00	\$ 0.00

Existing UI

Billing - INSZoom.com
global.inszoom.com/ZoomCMS/Billing/Index#/Billing/AcceptCardPayment?q=53616c7465645f5f4fedede7408ace1fa7209ed28f372694aabab6bbfd55222da90484a9...

Invoice Payment

LAWPAY
AN AFFINIPAY SOLUTION

Reference

Riya sharma

Payment Details

Invoice #: Prefix155 Amount Due: \$1330

Pay \$1330
 Enter other amount

Total: **\$1330**

Billing Information

Address1
Address2
CHENNAI
Tamil nadu
Zip/Postal Code
United States of America

Phone
aamir.saad@inszoom.com

Card Information

Riya sharma

Card Number

CVV / mm / yyyy

We Accept :

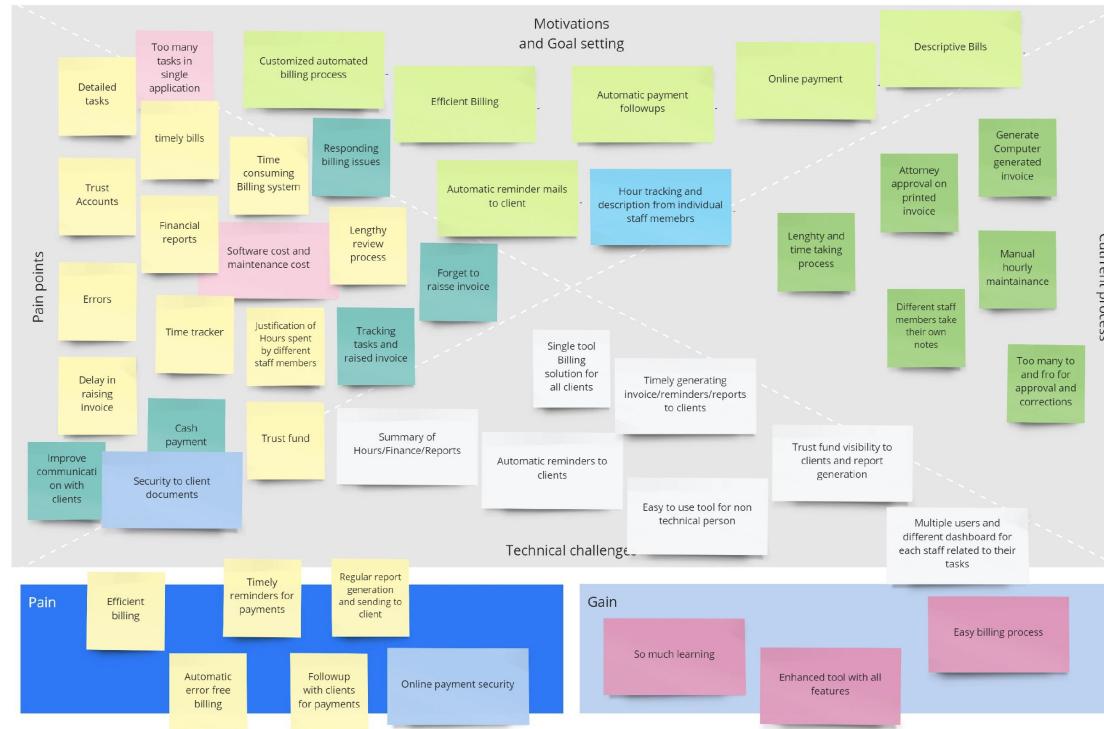
VISA **MasterCard** **AMERICAN EXPRESS** **DISCOVER**

Cancel Pay

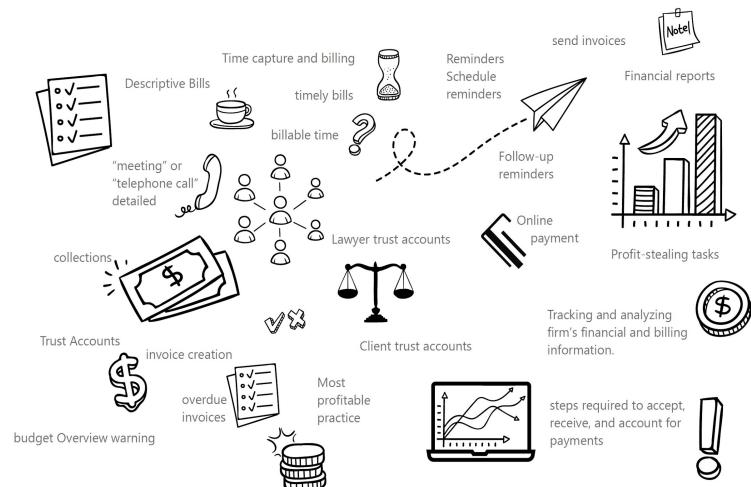
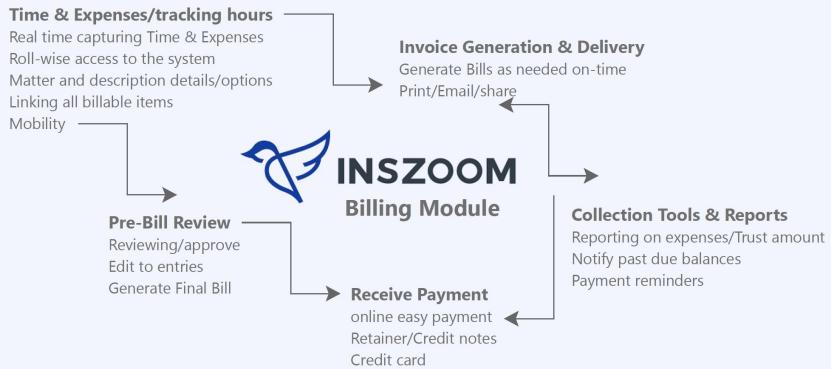
Feature Set - Persona & Usage Driven

See cases	See case status	See all documents	See document status	See/click assigned items	See foreign nationals	Access Reports	See/manage assigned items	See corporation info	See coporation digital docs	Invite FN	Invite HR	Reset password for FN	Reset password for HR	Restrict what info FN has access to (big)
See scheduled events/meetings	See/manage received emails	See/manage sent emails	Request meeting with CM?	See notes from CM	Upload digital docs?	See other corp users (value?)	Manage received emails (?)	See corp details	Update corp details?	Restrict HR's to info for assigned FN's	Restrict what HR can see within assigned FN's (big)	Create Corp user groups and set restrictions accordingly	Provide access to reports	Delete FN (portal access)
View, upload, delete documents	View News and Policy/Guidelines	See shipments and mail history	Check the status on existing shipments-mails	See passport details (valid/expired)	See recent news	See 'Policy/G guidelines'	Edit FN profile (questionnaire)	Follow' FN	See FN Personal details	Delete HR (portal access)	Restrict whether any particular FN has access to the portal	Compose instructions for Corp or FN	Compose Policy/Guideline for Corp or FN	Change Login ID for FN or HR
See info on travel	Switch profile to relative (all same functions?)	See/access 'instructions'	Update profile information	Upload an image	See FN case list	See FN documents & dates	See FN passports & visas	See FN employment information	See emails associated with specific FN	e-consent	Restrict upload access	Customize menu options for FN and HR based on corp	Customize menu options for all HR/FN	Customize menu-specific tabs (once inside a menu option)
Change login and password	User can signout				See FN's family	See 'instructions'	See notifications	Search	Initiate a case	Link questionnaire to FN	Setup, and allow access, for case-initiation	Restrict what HR can do (intake case, upload, send communication)	Restrict what FN can do	Set up datasheet (intake info - shown in FN 'profile')

Empathy Mapping (Paralegal)



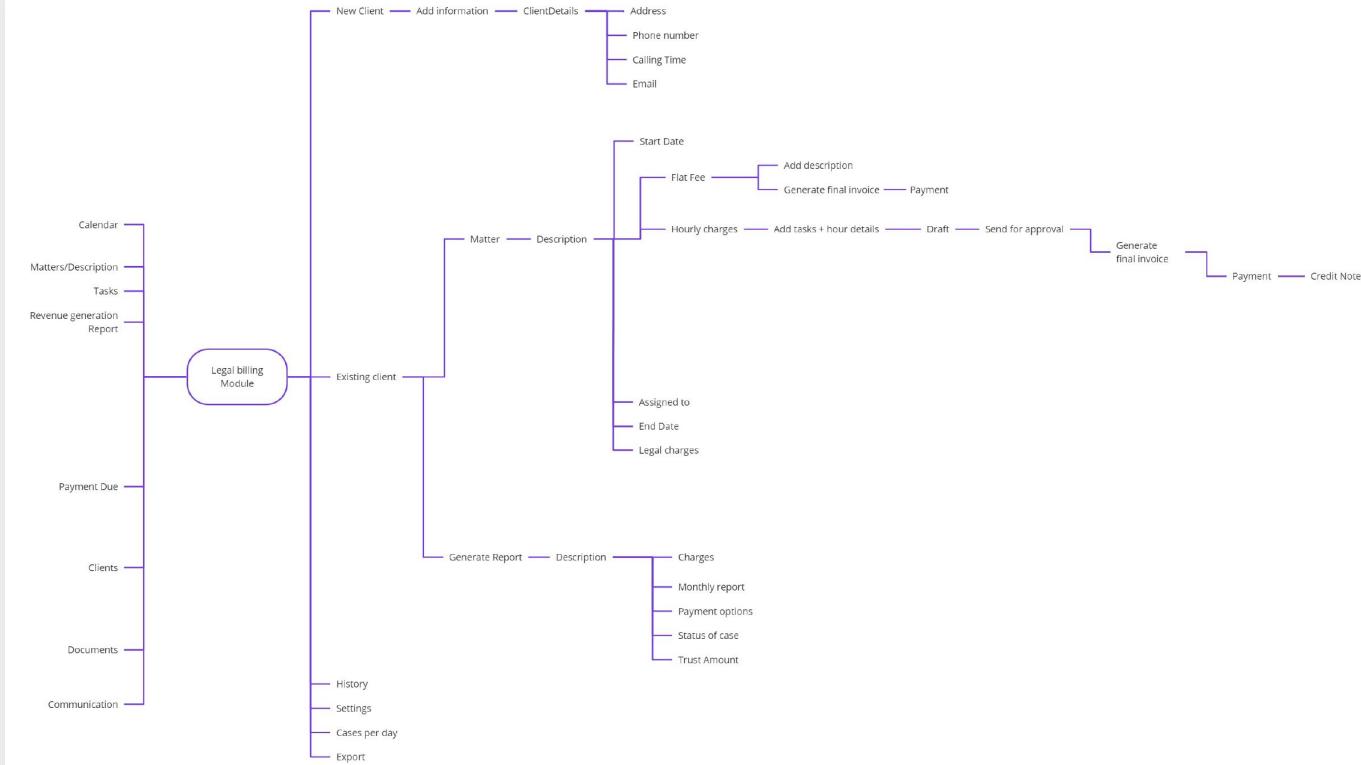
Brainstorming



Competitor Analysis

Competitive Analysis	LAWPAY [®] AN AFFINITY SOLUTION	XTIME SOLV	✓ Clio [®]	mycase by @ppfolio	PRACTICE PANTHER
Time and Expense Tracking	✓	✓	✓	✓	✓
Automates invoice creation	✓	✓	✓	✓	✓
Calendar Management	✓	✓	✓	✓	
Hourly and Fixed-Fee Billing	✓	✓	✓		✓
Full account receivable	✓	✓	✓	✓	✓
Trust Accounting	✓	✓			✓
Leads Invoicing	✓		✓	✓	✓
Accept Credit/Debit card	✓	✓	✓		
Report		✓		✓	
Work	✓	✓	✓		✓
Data to excel		✓		✓	
Email support	✓	✓	✓	✓	✓
Customer Support	Offline	Online	Online	Online	Online
Platforms	Web-based/ iPhone app /Android app / Windows Phone app	Web-based/ iPhone app /Android app	Web-based/ iPhone app /Android app / Windows Phone app	Web-based/ iPhone app /Android app / Windows Phone app	Web-based/ iPhone app /Android app / Windows Phone app

User Flow



How Might We

Innovate on the major touch points of the user

In this task we will consider the map as our bible, then we will identify the right challenges to be addressed with the right solution. I formed HMW questions for each of these needs which acted as a guide in the defining phase to solve design challenges. For each of the identified need and narrowed down on features that will have the max value with the minimum effort to implement.

HMW	Reduce the repetitive tasks associated with tracking and entering billable time
	Automatically track the amount of billable work of each attorney using a smart phone, watch or computer
	Have a manager to keep track on the billable time of other attorneys working for each project
	Suggestion of common billable time for each of the attorneys for each projects
	Use pen & paper to track time. At the end of the week/month summarise each task and time took for it
	We need an extension for chrome to easily switch on the different tasks performing at the same time
	There should be a daily limit for the attorney per day to complete and they should be notified about it

HMW | Simplify the invoice creation process

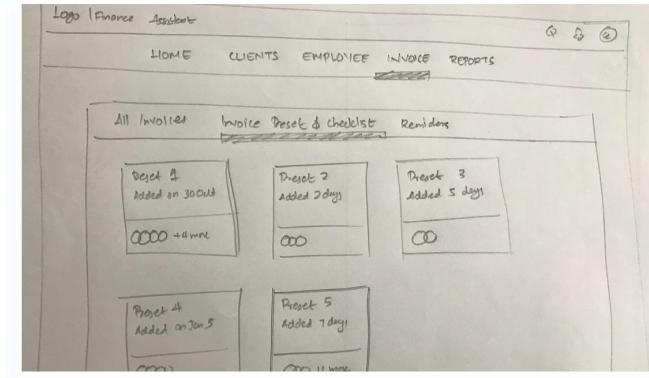
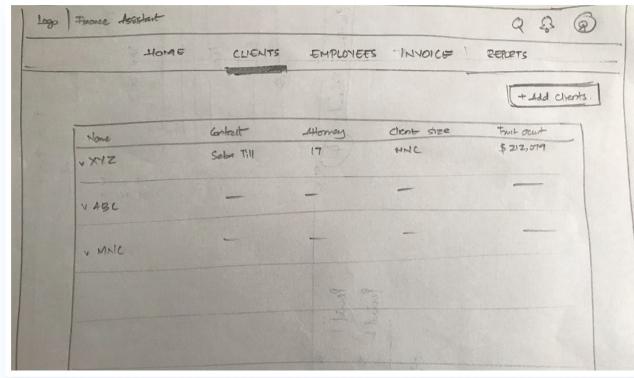
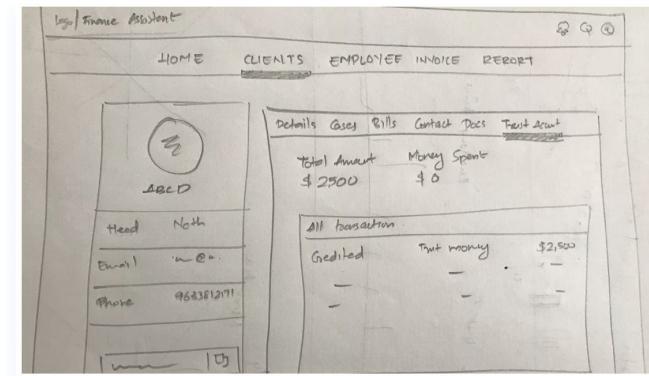
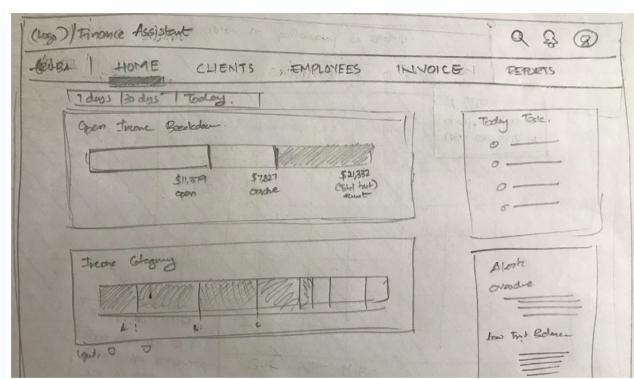
- We can have excel sheet of time sheet upload feature. This will cross check the rate/hr of the attorney's and automate the invoice
- System will suggest the common task and work the attorney's took for it while adding the time
- LEDES 1998B filing feature?

HMW	Make it easy to send invoice to clients
	Reminder for the timely bills
	A list of important check points for the different clients so that these information should be mandatory in the invoice
	Create reminder to follow up when we are sending the invoice to a client

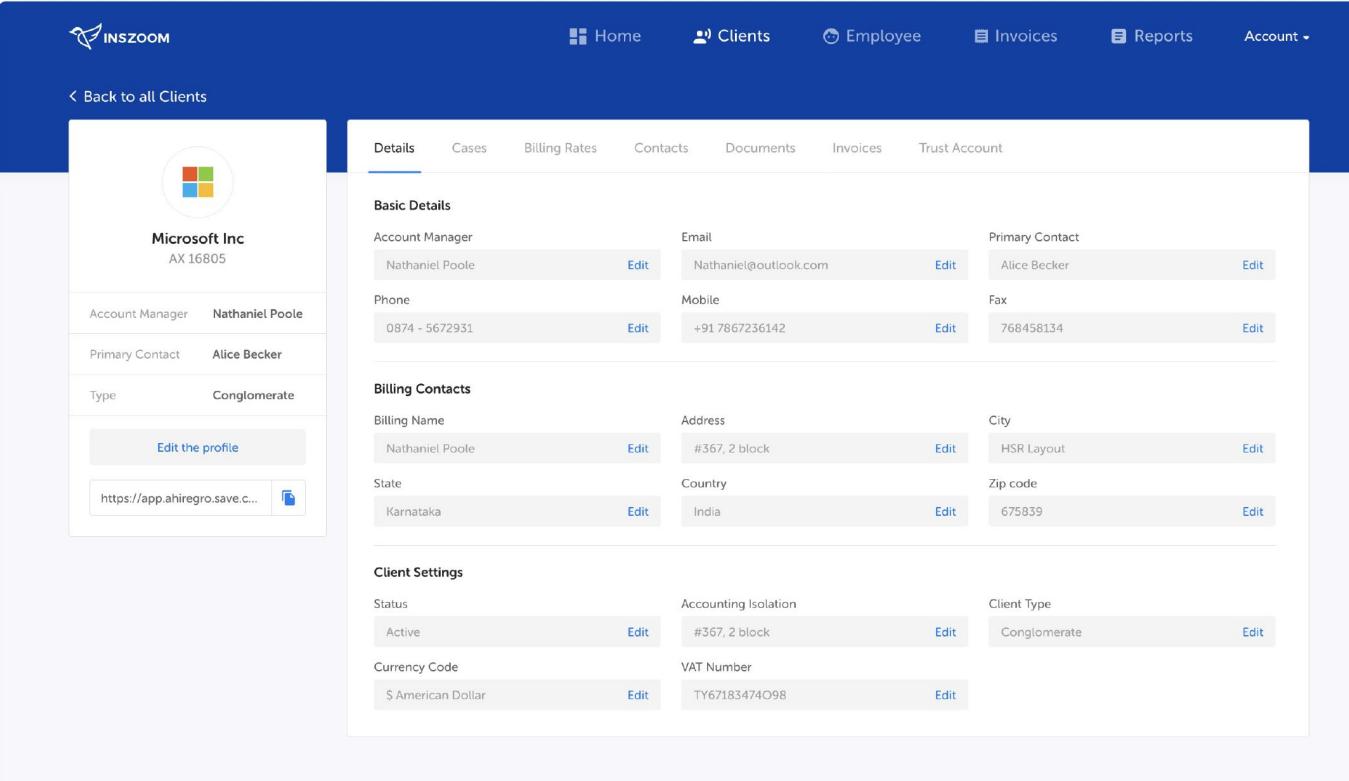
HMW	Standardise the steps required to accept, receive and account for payments
	Effective checking on the paid & pending invoices
	Effective communication via mail or phone on any incidents or extra efforts
	Legal billing checklist

HMW	We reduce the conflict with the client if extra charges/efforts is added in the invoice
	Set a strategy or understand the expectation from the client
	Give discounts to the client if needed
	Show the client the detailed report of the billing. Clients want the service not the bills
	Provide client with bonuses, events, luncheons, workshops and other things that creates a value
	Set a communication interval which both side are okay with
	Set the number of follow ups until you raise a concern
	Enable a client portal in the platform so that they know the progress at any given point of time

Wireframes



Visual Designs



The screenshot shows a client management application interface for INSZOOM. The top navigation bar includes links for Home, Clients, Employee, Invoices, Reports, and Account. The main content area is divided into two main sections: a sidebar on the left and a detailed view on the right.

Left Sidebar (Client Overview):

- INSZOOM logo
- [Back to all Clients](#)
- Client logo (Microsoft)
- Microsoft Inc**
AX 16805
- Account Manager: Nathaniel Poole
- Primary Contact: Alice Becker
- Type: Conglomerate
- [Edit the profile](#)
- <https://app.ahiregro.save.c...> (with a copy icon)

Right Main View (Client Details):

Details Tab: Cases, Billing Rates, Contacts, Documents, Invoices, Trust Account

Basic Details:

Account Manager	Nathaniel Poole	Edit	Email	Nathaniel@outlook.com	Edit	Primary Contact	Alice Becker	Edit
Phone	0874 - 5672931	Edit	Mobile	+91 7867236142	Edit	Fax	768458134	Edit

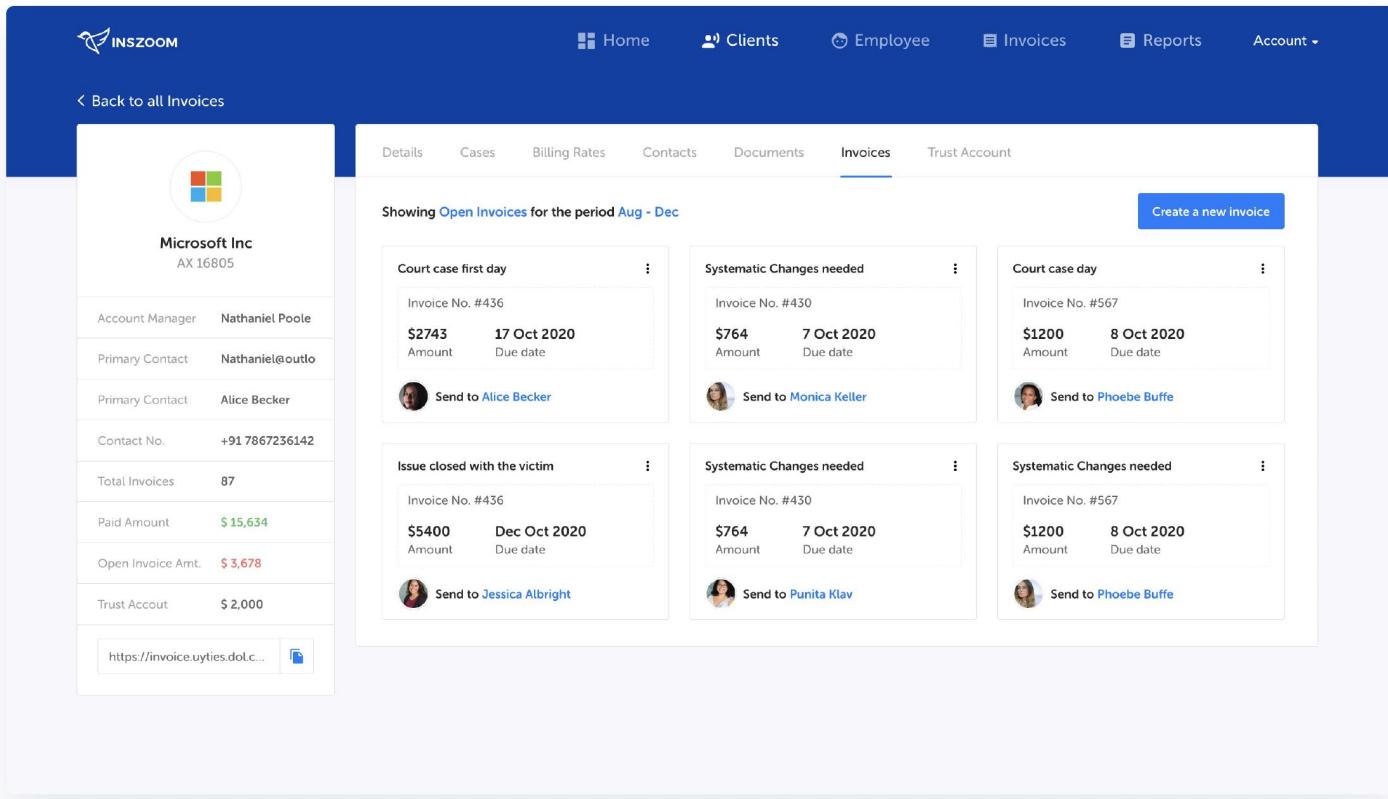
Billing Contacts:

Billing Name	Nathaniel Poole	Edit	Address	#367, 2 block	Edit	City	HSR Layout	Edit
State	Karnataka	Edit	Country	India	Edit	Zip code	675839	Edit

Client Settings:

Status	Active	Edit	Accounting Isolation	#367, 2 block	Edit	Client Type	Conglomerate	Edit
Currency Code	\$ American Dollar	Edit	VAT Number	TY67183474O98	Edit			

Visual Designs



The screenshot shows the INSZOOM software interface. At the top, there is a navigation bar with the INSZOOM logo, Home, Clients, Employee, Invoices, Reports, and Account options. Below the navigation bar, a left sidebar for Microsoft Inc. (AX 16805) displays account details: Account Manager (Nathaniel Poole), Primary Contact (Nathaniel@outlo...), Primary Contact (Alice Becker), Contact No. (+91 7867236142), Total Invoices (87), Paid Amount (\$15,634), Open Invoice Amt. (\$3,678), and Trust Account (\$2,000). At the bottom of the sidebar is a link to the invoice URL: <https://invoice.uyties.dol.c...> and a download icon. The main content area is titled "Showing Open Invoices for the period Aug - Dec" and features a "Create a new invoice" button. It displays a grid of six invoice cards, each with a recipient's profile picture and name: "Court case first day" (Invoice No. #436, \$2743, 17 Oct 2020, recipient Alice Becker), "Systematic Changes needed" (Invoice No. #430, \$764, 7 Oct 2020, recipient Monica Keller), "Court case day" (Invoice No. #567, \$1200, 8 Oct 2020, recipient Phoebe Buffe), "Issue closed with the victim" (Invoice No. #436, \$5400, Dec Oct 2020, recipient Jessica Albright), "Systematic Changes needed" (Invoice No. #430, \$764, 7 Oct 2020, recipient Punita Klat), and "Systematic Changes needed" (Invoice No. #567, \$1200, 8 Oct 2020, recipient Phoebe Buffe).

INSZOOM

Home Clients Employee Invoices Reports Account

Back to all Invoices

Microsoft Inc
AX 16805

Account Manager Nathaniel Poole

Primary Contact Nathaniel@outlo...

Primary Contact Alice Becker

Contact No. +91 7867236142

Total Invoices 87

Paid Amount \$15,634

Open Invoice Amt. \$3,678

Trust Account \$2,000

<https://invoice.uyties.dol.c...> 

Details Cases Billing Rates Contacts Documents Invoices Trust Account

Showing Open Invoices for the period Aug - Dec

Create a new invoice

Court case first day

Invoice No. #436

\$2743 17 Oct 2020

Amount Due date

 Send to Alice Becker

Systematic Changes needed

Invoice No. #430

\$764 7 Oct 2020

Amount Due date

 Send to Monica Keller

Court case day

Invoice No. #567

\$1200 8 Oct 2020

Amount Due date

 Send to Phoebe Buffe

Issue closed with the victim

Invoice No. #436

\$5400 Dec Oct 2020

Amount Due date

 Send to Jessica Albright

Systematic Changes needed

Invoice No. #430

\$764 7 Oct 2020

Amount Due date

 Send to Punita Klat

Systematic Changes needed

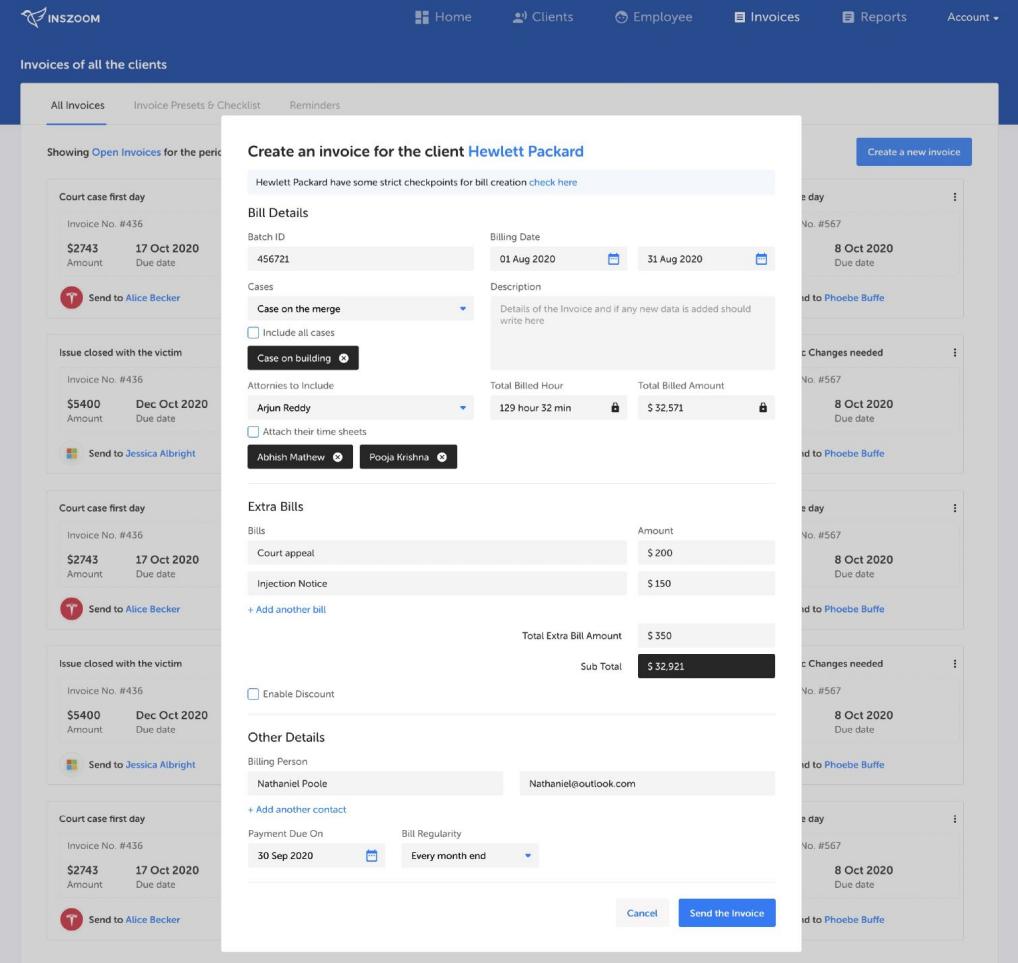
Invoice No. #567

\$1200 8 Oct 2020

Amount Due date

 Send to Phoebe Buffe

Visual Designs



INSZOOM

Home Clients Employee Invoices Reports Account

Invoices of all the clients

All Invoices Invoice Presets & Checklist Reminders

Showing Open Invoices for the period

Court case first day

Invoice No. #436

\$2743 17 Oct 2020

Amount Due date

Issue closed with the victim

Invoice No. #436

\$5400 26 Oct 2020

Amount Due date

Court case first day

Invoice No. #436

\$2743 17 Oct 2020

Amount Due date

Issue closed with the victim

Invoice No. #436

\$5400 26 Oct 2020

Amount Due date

Court case first day

Invoice No. #436

\$2743 17 Oct 2020

Amount Due date

Create an invoice for the client **Hewlett Packard**

Hewlett Packard have some strict checkpoints for bill creation [check here](#)

Bill Details

Batch ID	Billing Date
456721	01 Aug 2020 <input type="button" value=""/>
Cases	Description
Case on the merge	Details of the Invoice and if any new data is added should write here
<input type="checkbox"/> Include all cases	
Case on building	
Attorneys to Include	Total Billed Hour Total Billed Amount
Arjun Reddy	129 hour 32 min <input type="button" value=""/> \$ 32,571 <input type="button" value=""/>
<input type="checkbox"/> Attach their time sheets	
Abhishek Mathew	
Pooja Krishna	

Extra Bills

Bills	Amount
Court appeal	\$ 200
Injection Notice	\$ 150
<input type="button" value="+ Add another bill"/>	
Total Extra Bill Amount	\$ 350
Sub Total	\$ 32,921

Enable Discount

Other Details

Billing Person	Nathaniel Poole
	Nathaniel@outlook.com
<input type="button" value="+ Add another contact"/>	
Payment Due On	Bill Regularity
30 Sep 2020 <input type="button" value=""/>	Every month end <input type="button" value=""/>

Create a new invoice

8 Oct 2020 Due date

Send to Phoebe Buffe

8 Oct 2020 Due date

Send to Phoebe Buffe

8 Oct 2020 Due date

Send to Phoebe Buffe

8 Oct 2020 Due date

Send to Phoebe Buffe

8 Oct 2020 Due date

Send to Phoebe Buffe

Visual Designs

The screenshot displays the INSZOOM software interface, specifically the 'Employee' section. The top navigation bar includes links for Home, Clients, Employee, Invoices, Reports, and Account.

The main content area shows the following details for an employee:

- User Information:** Alen Morgan, #263
- Designation:** Sr. Attorney
- Client serving:** Microsoft
- Performance & Billing:**
 - Total Time Worked: 415 hr 46 min
 - Daily Limit: 6 hrs
 - Daily Avg: 7 hrs 9 min
 - Total Billing: \$ 18,675

A large section titled "Time sheet for the period Jun - Sep of All the Tasks" displays a grid of time blocks for each month from May to September. The grid uses green and red squares to represent different task types or status.

Below this, a detailed time sheet for Wednesday, June 24, 2020, shows the following activities:

- 8:00 am: Gmail
- 9:00 am: Mailchimp
- 10:00 am: Gmail
- 11:00 am: Skype
- 12:00 pm: Keynote
- 01:00 pm: Chrome
- 02:00 pm: Chrome
- 03:00 pm: (No activity listed)

Design System

Search Box



Search box - Hover



Search Selected



Buttons



Museo Sans Rounded 500 - 22px - Regular

Text Box - Unselect state



Text Box - Hover



Text Box - Selected



Drop Down - Unselect state



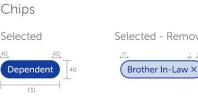
Drop Down - Hover



Drop Down - Selected state



Chips



Selected - Remove



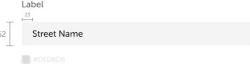
Buttons



FAB



Label

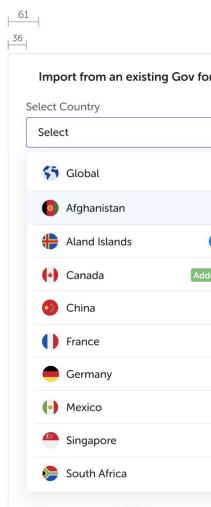


Label-Hover



Museo Sans Rounded 500 - 20px - Regular

Import from an existing Gov form



Select Country

Select



Global



Afghanistan



Aland Islands



Canada



China



France



Germany



Mexico



Singapore



South Africa



1133

26 14 40 42

24 14 10 22

⚠ You are trying to remove an option which have some defined rules.

[View Rule](#) [Cancel Selection](#)

Museo Sans Rounded 500 - 20px - Regular

Museo Sans Rounded 700 - 20px - Regular

Profile: Principal Applicant

H-1B Speciality Occupation

556 351

32 136 37 304

34 28 52

32 37

Saved Changes   

Do you wish to delete the all the rules having (United States of America)?

[Remove Conflict](#)

Museo Sans Rounded 700 - 20px - Regular

#F47272



Thank you